

Returns and Cancellations Policy

MIRhosting offers a 30-day Money Back Guarantee policy for anyone who is not completely satisfied with our web hosting plans within the first 30 days of sign up. To receive a full refund (not including any setup fees or domain registrations) please contact our sales department.

If you wish to cancel a web hosting order and receive a full refund please create a support ticket to our sales department with your specific request. This can be done from within the account management area (control panel). Please include the order number and details for the items you wish to cancel and receive a refund for. All cancellation requests must be submitted to us through our ticketing system.

Before cancelling a web hosting package with us, we recommend that you have it set up and functioning elsewhere before making your request. If you have any web sites or emails associated with the hosting package you have requested to cancel, they will become non-functional and all your data will be deleted.

Due to the nature of domain registrations we do not offer any returns or refunds after purchase. It is very important to double check the spelling of the domain name before you process the order. Our automated registration system will process the domain exactly as typed. Once a Domain registration has been submitted to the registry for processing we are unable to reverse the process or offer any returns or refunds of any type

If you have any questions regarding the above policies feel free to contact us.